

## IMPORTANT NOTICE

### for all the clients of Piran and Bernardin area who have been instructed to boil the water

Dear clients,

numerous measures have been carried out to reach again the quality parameters of drinking water in the water supply network of Piran and Bernardin. On daily basis there have been made analyses of the water samples and finally the measures have been proven successful by the analyses' results. In the major part of the water supply system of Piran and Bernardin the water is safe and drinkable again.

There are still some problems in the case of the public conduit pipes where the flux is not so strong; however, they are being resolved with the use of the street hydrants. In order to clean well the conduit pipes also in the parts with a weak flux it is necessary to perform a cleansing also of the household water pipes.

Rinsing the conduit pipes of the private households will make stronger the water flux of the public water supply system and will represent the solution to the uncertain situation of the household conduit pipes, which could still constitute a danger to the health.

With the intent to elude the risks that could represent the internal household water pipes and in order to guarantee safe drinking water it is necessary to wash intensively also the internal conduit pipes.

We kindly ask all the clients in the area of Piran and Bernardin to observe the following instructions in order to guarantee safe and drinkable tap water.

#### **INSTRUCTIONS:**

**In order to eliminate the risks it is necessary to perform the cleansing of the internal household conduit pipes. The rinsing should be intense and performed from all the taps and the same time, of the duration of at least 15 minutes. The washing should be performed several times a day and for several days.**

**The clients are kindly requested to pay attention to the particularly long household water pipes (eventual stoppings and dead ends, water tanks)**

Once washed the conduit pipes, the measures will be verified by analysing the water samples, taken at the public premises (such as hotels and restaurants) where the internal conduit pipes are more complex than in a private household. The results will be published at the web sites of the Company – the Supplier and of the Municipality of Piran.

Following to this notice ceases also the bottled water distribution. Remains active, however, the water supply in the Tartini square in Piran, with tap water accessible at to everybody at anytime.

#### UTILITY BILLING FOR WATER

Considering the fact that big quantities of water were necessary to wash the public conduit pipes, there will be bigger water consumption, owing to the cleansing, also in the private households. However, the most important thing now is to guarantee safe drinking tap water. That is why we ask you to perform the washing procedure with utmost care.

At the Water supply Company "Rižanski vodovod Koper" they regret for the arisen consequences. This is why they decided they will not be billing for water, in the above mentioned area, for the month of June. In the month of July, once the measures taken will be proven successful, the hydrometers will be read and the bill for water will be issued in the month of August.

**The Company "Rižanski vodovod" sends once again sincere apologies to all the clients that have suffered in a direct or indirect way because of the consequences of precarious water quality.**

Sincerely yours

Sara Krbavčič  
Director of the Hygienic control service

Koper, 8 July 2008

Zdravko Hočevar  
The Director of the Rižanski vodovod Koper

Please, find enclosed also the

#### RECCOMENDATIONS FOR THE MAINTENANCE OF THE HOUSEHOLD WATER PIPES

The procedure to be observed before starting the drinking water consumption: Before the first use the water should run from each tap at least for 2 minutes (a jet of water should be even, of medium intensity and of a thickness of a pencil) or for a period of time so that the water temperature, at the tap, gets stabilised.

At least once during a fortnight the tap should be cleaned thoroughly and if necessary the limestone should be removed.

In case of stagnating water in the conduit pipes the rinsing should take place at least once a week till the water temperature gets stabilised.

The dead end pipes should be recorded and till their final removal should be rinsed once a week.

Further information and recommendations are available at the website of the Public Health Institute of the Republic of Slovenia ([www.ivz.si](http://www.ivz.si)).